



*You can now access the MyCardInfo site for the Collabria Credit Card on our online banking site, MemberDirect® on your desktop computer.*

*Please note that you can only link a Collabria Credit Card to your Credit Union account if you are the primary card holder of the Collabria credit card. Then proceed as follows:*

- 1. Login to MemberDirect®*
- 2. Scroll down on Account Summary page and locate Collabria Card section*
- 3. Click "Link Card"*
- 4. Observe that the page is directed to Add/Remove Collabria Card page*
- 5. Accept Terms and Conditions*
- 6. Enter applicable 16 digits Card number and 3 digits CVV from the back of your card*

*The advantage of this is that you are not logging into 2 different sites. You can view your transactions on this site and you can make payments on your card on this site as well.*

*If you have any questions, please do not hesitate to call our office.*

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### **BRUNO CREDIT UNION** **FACEBOOK PAGE**

Bruno Credit Union is launching a Facebook page to keep the public informed of our hours, upcoming events, etc. With all the great colors outside right now, we would like to hold a photo contest. Please send your favourite photos to us by November 15, 2020, by uploading them directly to our facebook page. Five entries will be selected by the amount of likes they receive. Tell all your

friends and family to like the new Bruno Credit Union Facebook page and vote. The 5 entries with the most likes will each receive a \$20 gift card. We look forward to your entries!!

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### **CREDIT UNION** **PANDEMIC PROCEDURES**

Presently, our doors are open to assist members. We can also assist members over the phone, by email, mail, and fax. Our rules upon entering have remained the same since May. We ask that everyone takes all the precautions so that everyone stays safe.

As a refresher, we have listed our directives for using our premises:

- No more than 2 members at a time are allowed in the teller area.
- We would ask everyone to sanitize their hands upon entering.
- If you are feeling ill or currently or recently have experienced any symptoms of COVID-19, we respectfully ask that you do not enter our building.
- We would ask that you call to make an appointment to apply for a loan, credit card, open an account, to go into your safety deposit box or to do investing.
- We encourage people to continue to use remote access when possible such as using the ATM, night deposit, website/mobile banking, telephone, mail, email so as to limit in-branch traffic.
- We are closed from 12 noon to 1 pm.

We thank you for your cooperation and understanding during these unprecedented times. If at any time you have any questions, please do not hesitate to contact our office. We are here to assist and solve any issues there may be. \*\*\*\*\*

